

About Us

Mission Statement

The Telford Borough Police Department will cooperatively seek a partnership with the citizens of the Borough in order to provide the highest quality of police services.

THE GOALS OF THE PARTNERSHIP ARE:

- To protect life and property
- To enforce all laws fairly and impartially
- To improve the quality of life for all citizens
- To resolve problems that affect our community

All personnel will help to accomplish these goals by acting with a high level of integrity, professionalism and spirit of police and community cooperation.

The Telford Borough Police Department will take a proactive approach in addressing citizen concerns and will utilize all available resources to apprehend violators and to ensure that all rights guaranteed under the United States of America and of the Constitutions of the Commonwealth of Pennsylvania are protected.

The Telford Borough Police Department will provide training and equipment and will challenge all personnel to develop and improve skills necessary to provide the highest quality of services available to protect and serve the citizens of the Borough of Telford.

Core Values

The following are the core values that shall govern the operation of the Telford Borough Police Department at all levels:

Integrity - We will be honest in all that we do.

Justice - We will be fair to all.

Respect - We will demonstrate respect for all.

Duty - We will protect all.



Service - We will help all those in need.

Ethics and Standards

The goal of the Telford Borough Police Department is that each and every member; sworn and unsworn, full-time or part-time, maintains high ethical and professional standards. It is part of the mission; it is a core value that ethics and integrity remain a hallmark of the department.

Organization

The Telford Borough Police Department is organized into two major sections, **Administrative and Operations**.

Administrative services include those functions that are more support in nature and include Records Management, Financial Management, Professional Responsibility, and Recruiting and Hiring.

The **Operations** section is made up of three divisions including Patrol, Criminal Investigations and Special Services.

Patrol is the backbone of the police department. The majority of the police department personnel are assigned to this primary function. Uniformed patrol officers respond to all emergency situations and calls for service. Patrol officers conduct preliminary investigations, arrest offenders, conduct safety and traffic enforcement and maintain a peaceful decorum in the community. Patrol officers utilize both marked and unmarked patrol vehicles and bicycles to conduct patrol, as well as foot patrol when the opportunities allow.

Criminal Investigations are conducted by a well-trained detective who pursues leads, conducts interviews and collects evidence in a furtherance of a crime. The detective also maintains the evidence inventory and is responsible for its handling and integrity.

Special Services are secondary specialized functions performed by officers in addition to their regular duties. These include participation in the Montgomery County SWAT Team Central Region, the North Penn DUI Task Force and the Bucks and Montgomery County Drug Enforcement Task Forces.

Police Department Staff

[Randall S. Floyd](#)

Chief of Police

[Brittany Beres](#)

Administrative Assistant

[Tori Adams](#)

Detective and Officer in Charge

[Kyle Heffernan](#)

Patrol Officer

[Christopher Hough](#)

Patrol Officer

[Jeremy Kim](#)

Patrol Officer

[Sara Miller](#)

Patrol Officer

[Erica Robbins](#)

Patrol Officer

[Robert Seville](#)

Patrol Officer